

ICT services for teaching staff

Computing Centre - ETSAB ICT Service

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UPC e-mail account

[UPC e-mail accounts](#) [in Catalan] are **Gmail**. All UPC staff have a **UPC user** account from the moment they join the University. The address is:

username@upc.edu

- The e-mail accounts are managed by Google, but authentication takes place at the UPC, with the intranet username and password—the same username with which you access all of the UPC's services (e.g. WiFi network, intranets, ATENEA, etc.)
- Accounts can be accessed from <https://correuv3.upc.edu>, via Gmail or by setting up the account in an e-mail client (e.g. Thunderbird)



Network connection

All ETSAB facilities have **WiFi coverage**. Two networks are available:

- [Eduroam](#) - for the entire educational community, accessed with your **UPC username**
- [UPCGuest](#) - temporary-access network for visitors

Departmental facilities also have wired network:

- **Static IP** - for desktop computers, printers, etc.
- **DHCP** - for laptops

[UPClink service](#) [in Catalan] (Virtual Private Network, VPN)

This service provides secure access to the UPC network and its resources when you log on from **outside the UPC** on any device.



UPC agreements

- The UPC has various [software distribution agreements](#) [in Catalan] directed at teaching staff and enrolled students.
- It also has agreements with several manufacturers for the purchase of licences at special prices: [agreements for licence purchases](#) [in Catalan].

You can install the UPC's licensed software from the [UPC software distribution](#) [in Catalan] service.



ETSAB software

ETSAB licences

- The ETSAB also has agreements for **specific software in the field of architecture** that meets teaching needs on the degrees taught at the School and is installed on the computers in the classrooms.

[List of software installed in computer classrooms](#)

- You can install all programs that are free or open source on your personal computer, as well as those for which the manufacturer has a specific offer. For some programs there is the option of a temporary trial version.



Cloud services: Google Workspace and Office 365

- [Google Workspace](#) [in Catalan]

The UPC account enabled in Google Workspace for all staff facilitates remote teaching and work (with your UPC e-mail address):

username@upc.edu

- [Office 365](#) [in Catalan]

All staff also have a Microsoft account that provides access to many online Office 365 tools:

username@office365.upc.edu

This address does not mean you have an e-mail account. All e-mail is redirected to the official UPC e-mail account, which is Gmail.



Classrooms - Equipment

Classrooms and rooms for teaching, practicals and other activities are equipped with **computer and multimedia equipment** and have an internet connection and WiFi coverage.

- [infoAules](#) [in Catalan] is the intranet application that gives a detailed description of all the **equipment** that is installed in the School's classrooms, in addition to other features, such as its capacity, location inside the building, distribution, real-time occupancy, etc.
- Computer and multimedia equipment in the classrooms
 - [Projector system](#) [in Catalan] - You will find a poster with instructions for operation in each classroom
 - [Videoconferencing system](#) [in Catalan] - These are present in many classrooms
 - [Laptop camera kits](#) [in Catalan] - Ten cameras are available for borrowing in classrooms that do not have a videoconferencing system (Borrow them at reception)



Classrooms - Occupancy and Reservations

Occupancy

Timetables showing the occupancy of teaching classrooms are continuously updated. Consult them [by day](#) or [by classroom](#).

Reserving classrooms and facilities

Subject coordinators may be able to make exceptional reservations following [established guidelines](#).



Remote access to the PCs in the classrooms

The [remote access](#) [in Catalan] service allows remote work on the PCs in the computer classrooms under the same conditions as one would have on-site, including all the software, particularly the ETSAB's licensed architecture software.

Everyone can access the PCs in the computer classrooms to carry out academic and research tasks without having to physically travel to the School. There may be up to **70 simultaneous users**, outside the hours in which the classrooms are open or occupied.

To access the service you must have:

- a computer with an internet connection
- an active connection to the UPC network via UPCLink
- a program that supports VNC connections



Support

Teaching support:

- Eduroam configuration: Windows, MacOS, iOS, Android
- UPC and ETSAB software installation: Office, Autocad, Revit, PDF, etc.
- Peripheral device configuration: printers, scanners, webcams, speakers, etc.
- Support for videoconferencing and online classes
- Digital signature configuration
- Technical diagnosis of computers
- Advice on purchasing new computers



+info

Further information is available at: <https://etsab.upc.edu/en/services/it-service>

- [Resource guide for teaching staff](#) - Tools, resources and applications for teaching
- [Security tips](#) - Personal computer protection, precautions, etc.
- [FAQs](#) [in Catalan] - Answers to frequently asked questions on remote work and teaching
- [Timetable and calendar](#) of the ICT Service and the practicals room (on-site)
- [Basic rules](#) on using the computer classrooms

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